

During 1964, the War Veterans Allowance Board dealt with 3,760 recipient cases comprising appeals and referrals from District Authorities, Treasury Officers and others. The Board conceded service eligibility to 518 allied veterans who were applicants for War Veterans Allowances; 982 appeals were heard of which 531 were declined, 244 allowed and the remainder deferred or withdrawn; and eligibility to widow applicants under certain sections of the War Veterans Allowance Act was allowed in 140 cases and disallowed in 21 others. The District Authorities considered 12,000 applications, approving 8,581 and declining 3,429. To ensure continued eligibility, 91,794 recipients were either interviewed or had their financial circumstances examined. At Dec. 31, 1964, there were 83,013 recipients of War Veterans Allowances made up of 55,297 veterans, 27,430 widows and 286 orphans; 517 of the total resided outside Canada. The annual liability for all recipients was \$96,324,969.

**Civilian War Allowances.**—Part XI of the Civilian War Pensions and Allowances Act provides an allowance to certain groups of civilians who performed meritorious service in a theatre of actual war during World War I or World War II and to those who are in receipt of a pension under Parts I to X of the Act. Allowances are also payable to the widows and orphans of such civilians. The service requirements of these civilians are outlined in the 1963-64 Year Book, p. 326. The personal property limits and the real property limits are the same as those in the War Veterans Allowance Act. The rates of allowances and the annual income ceilings are identical to those in the War Veterans Allowance Act (see p. 338).

During 1964, the War Veterans Allowance Board dealt with 430 cases, including appeals and referrals from District Authorities, Treasury Officers and others. The Board conceded service eligibility to 277 applicants for Civilian War Allowances; 27 appeals were adjudicated of which 10 were allowed, 12 disallowed and the remainder deferred or withdrawn. The District Authorities adjudicated 439 applications, approving 268 of them and declining the remaining 171; and, in connection with continued eligibility, 1,013 recipients were reviewed in respect to their financial circumstances. At Dec. 31, 1964, there were 821 civilians, 204 widows and six orphans in receipt of Civilian War Allowances, a total of 1,031 recipients of whom five were resident outside Canada. The annual liability for all recipients was \$1,386,598.

### Veterans' Bureau

The Veterans' Bureau, which is a branch of the Department of Veterans Affairs, assists former members of the Armed Forces and their dependants and former members of the various auxiliary organizations, such as merchant seamen, firefighters and others, in preparing and presenting claims to the Canadian Pension Commission; it has been in operation for 34 years. The Chief Pensions Advocate, who heads the Bureau at Ottawa, is assisted by pensions advocates, most of whom are lawyers located in the departmental district offices. The pensions advocates appear as counsel for applicants before the Appeal Boards of the Commission and, in addition, advise pensioners and applicants upon any provision of the Pension Act or phase of pension law or administration that may have a bearing on pension claims. No charge is made for the services of the Bureau.

During 1964, the Veterans' Bureau submitted 6,423 claims to the Canadian Pension Commission for adjudication, of which 33 p.c. were wholly or partially granted. These included 1,411 claims presented to Appeal Boards of the Commission. During the year, 1,208 straight entitlement claims were submitted to the Commission, based on service in World War I and peacetime, of which 161 were wholly or partially granted; claims based on service in World War II and Korea numbered 2,916, of which 943 were wholly or partially granted; and of the 888 miscellaneous claims submitted, 417 were wholly or partially granted.